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Relieve Pain. Restore Function...Resume Life.

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PreferredPainManagement.com

PATIENT INFORMATION

Welcome to Preferred Pain Management & Spine Care. We would like your experience with us to be as positive as possible and appreciate the opportunity to introduce our operations to you.

Our office hours are Monday through Thursday from 8:00 AM to 5:00 PM, and on Friday from 8:00 AM to 12:00 PM. For your safety, we recommend care at the nearest Emergency Room after clinic hours, or if you are experiencing a medical emergency.

ALL NEW PATIENTS-YOU MUST BRING THE FOLLOWING ITEMS IN ORDER TO BE SEEN:

• INSURANCE CARD(S)
• PICTURE ID
• ALL FORMS IN THE NEW PATIENT PACKET COMPLETED IN BLACK INK
• PRESCRIBED PAIN MEDICATIONS IN THEIR ORIGINAL CONTAINERS
• PRESCRIPTION DRUG COVERAGE (if applicable)

*****DUE TO THE NATURE OF OUR PRACTICE WE REGRET TO INFORM YOU THAT WE CANNOT ACCOMMODATE CHILDREN UNDER THE AGE OF SIXTEEN (16) IN THE EXAM ROOMS, WAITING ROOM OR THE PARKING LOT*****

Please arrive 30 minutes before your first scheduled appointment. For disclosure of your protected health information, and/or for your health care power of attorney to be present in exam rooms, documentation of power of attorney must be presented at time of check-in. Also let us know if we may leave messages on your voicemail.

To avoid cancellation fees, please notify our office at least 24 hours prior to the date of your appointment. Multiple missed appointments may result in dismissal from our practice.

MEDICATION PROCESS

For your safety, our practice may or may not prescribe narcotics until we evaluate your health records and complete a urine drug screen. Additional studies may be ordered by your provider. Please note there will be **NO** early refills of narcotic medications unless directed by your physician. **NO MEDICATIONS WILL BE PRESCRIBED AFTER CLINIC HOURS.**

INSURANCE AND PAYMENT OPTIONS

As a courtesy we will file your insurance claim for those plans which we do participate. However, payment for any balance due is ultimately the patient's responsibility. Co-payments, coinsurance, deductibles, and past due balances are to be made at the time of service. We accept cash, Visa, MasterCard, Care Credit, and Discover. Patients without insurance coverage are expected to pay in full at the time of service. You may contact the office for fees at (336) 760-0706. **Please note our practice does not determine disability.**

WE LOOK FORWARD TO SERVING YOU.

Sign: _____ **Date:** _____

Print Name: _____